23rd ANNUAL ISO 9000 WORLD CONFERENCE
March 9-10, 2015

Two Conferences, One Location!
JW Marriott-Galleria
Houston, TX, USA

LEAN & SIX SIGMA WORLD CONFERENCE
March 11-12, 2015

2015 Registration Information

Registration Code: **A2015**

ISO 9000 CONFERENCE REGISTRATION FEES	UNTIL FEB 5	AFTER FEB 5
Regular Attendee - Full Conference	$995	$1,095
Government or Groups of 5 or More - Full Conference	$945	$1045
Co-Speaker - Full Conference; only one Co-Speaker per presentation	$445	$495
ISO-WS1: ISO 9001: 2015 Transition with Confidence	$645	$695
ISO-WS2: Select a Registrar, Train the Auditors, and Prepare the Workforce	$645	$695
ISO-WS3: Tools for Strategic Thinking and Envisioning	$395	$495
ISO-WS4: ISO 9001: 2015 Revision - What is New? For Conferees $95; for non-Conferees $195		
ISO 9000 Speed Networking; included in the conference registration fee	N/A	N/A

LEAN & SIX SIGMA CONFERENCE REGISTRATION FEES *Registration with "A2015" code only.*	Until Feb 5	After Feb 5
Regular Attendee - Full Conference	$945	$995
Government or Groups of 5 or More - Full Conference	$895	$945
Co-Speaker - Full Conference; only one Co-Speaker per presentation	$445	$495
LSS-WS1: Lean Project Management; For Conferees $95; for non-Conferees $195		
LSS-WS2: Lean & Six Sigma Yellow Belt Certification	$495	$595
LSS-WS3: LSS BB Training Essentials Based on the LSS-6001 Draft Int'l Standard	$495	$595
LSS Speed Networking; included in the conference registration fee	N/A	N/A

There will be an additional $100 late registration fee for each item after March 5, 2015.

REGISTRATION INFORMATION

Please note that the Conferee rate applies if you are attending either the **ISO 9000 World Conference** and/or the **Lean & Six Sigma World Conference** using the **"A2015"** code. This code is printed on the Conference Registration Form. If you call to register, please mention this code.

What is included in the Conference Registration Fee: For both ISO 9000 World Conference and the Lean & Six Sigma World Conference, the fee includes admission to technical sessions, exhibits, electronic copy of the proceedings, continental breakfast, and lunch. Please see the workshop descriptions to learn what is included for each workshop.

Group Registrations: If you are registering as a group of five or more individuals from the same organization for either the ISO 9000 and/or the Lean & Six Sigma World Conference, each registrant must complete a separate registration form. When requesting the group rate, you must submit the payment information for everyone in your group at the same time.

Certificates, CEUs, and Proceedings: Attendees for either conference will receive an electronic copy of the proceedings, a certificate of attendance for 1.6 CEUs/RUs for the ISO 9000 World Conference, and/or 1.6 CEUs/RUs for the Lean & Six Sigma World Conference. There will be additional CEU/RU and certificates for pre-conference and post-conference workshops.

Please note that you must pick up your conference or workshop certificate onsite. There will be $10 charge for shipping your certificate.

HOW TO REGISTER

For either the **ISO 9000 World Conference,** or the **Lean and Six Sigma World Conference,** you may register as follows:

Phone: 1-412-782-3383
or 1-888-236-9940

Fax: 1-866-500-9081

E-mail: info@aqi.org (either conference)
info@iso9000conference.com
info@leanandsixsigma.org

Online: www.regonline.com/aqi

Websites: www.iso9000conference.com
www.leanandsixsigma.org

Mail: ISOLSS CONFERENCE
Four Camden Drive
Pittsburgh, PA 15215 USA

ON-SITE REGISTRATION HOURS

Saturday, March 7, 2015: 7 AM-1 PM; 5 PM-7 PM
Sunday, March 8, 2015: 7 AM-1 PM; 2 PM-4 PM
Monday, March 9, 2015: 7 AM-1 PM; 5 PM-7 PM
Tuesday, March 10, 2015: 7 AM-1 PM; 2 PM-4 PM
Wednesday, March 11, 2015: 7 AM-1 PM
Thursday, March 12, 2015: 7 AM-1 PM
Friday, March 13, 2015: 4 PM-6 PM

EARLY REGISTRATION GIFTS

Early Registration Deadline:
February 5, 2015



The Conference provides an Early Registration Gift because your early registration gives us the ability to estimate the number of attendees in advance. This results in cost savings. We pass on these savings to you in the form of an Early Registration Gift.

- If you register for the ISO 9000 World Conference and/or Lean & Six Sigma World Conference by the early registration deadline, using the registration code **"A2015"** you may receive one Early Registration Gift for each conference, or if you register for both conferences you may combine your gifts to receive an Apple TV.
- To qualify for the Early Registration Gift, your conference registration fee must be paid in full at the time of your registration.
- Please note that the Early Registration Gift is not available for "Co-Speaker," "Speaker, "Exhibitor," and "Workshop only" registrations, or with any other discounted registrations.
- Early Registration Gifts are available only by phone, fax, or mail, but not available by online registration.
- Early Registration Gifts will be available during onsite registration hours for the Conference you are attending.

Your Early Registration Gift selection includes the following:

ISO 9000 World Conference

- iPod Shuffle
- $50 ASQ Gift Certificate (to be used at the ASQ Booth during the exhibit hours)
- Tablet PC

Lean & Six Sigma World Conference

- iPod Shuffle
- Tablet PC

Two-Conference Combined Gift

If you register to both the ISO 9000 World Conference and the Lean & Six Sigma World Conference, you may combine your gifts and receive:

- Apple TV

S&H: Add $10 for S&H, with the exception of the ASQ Gift Certificates. The fee is waived for Government attendees.

CANCELLATION / SUBSTITUTION POLICY

Cancellations: If your cancellation notice is received in writing, on or before February 5, 2015, there will be a $150 processing fee for each conference, and a $100 processing fee for each workshop. Any cancellation notice received after this date will result in forfeiture of the full registration fee.

Substitutions may be made any time until February 5, 2015 without any additional fees. There is a $100 fee for each substitution.

Refunds are not granted for failure to attend, "no shows", late arrival, unattended events, or early departure. All refunds will be processed within 30 days after the Conference.

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2015 LEAN & SIX SIGMA WORLD CONFERENCE
March 11-12, 2015

Registration Code: A2015

2015 Conference Registration Form

ATTENDEE INFORMATION

☐ Mr. ☐ Ms. ☐ Mrs. ☐ Dr. ☐ Other: .....

Name: .....

Job Title: .....

Organization: .....

.....

Please include a street address. PO Box is not acceptable. Home address is preferred.

☐ Business Address ☐ Home Address

Address: .....

.....

City: ..... State: .....

Zip: ..... Country: .....

Tel: ..... Ext: .....

Cell: .....

E-mail 1: .....

.....

E-mail 2: .....

How did you hear about us? Check all that apply.

☐ Direct Mail ☐ E-mail ☐ Internet
☐ Magazine Ad ☐ Past Attendee ☐ Website
☐ Word-of-Mouth ☐ Other: .....

Where will you be staying?

☐ JW Marriott Houston
☐ Other: .....

CONTACT PERSON

If you are completing this Registration Form on behalf of someone else, please provide the following:

Name: .....

Tel: ..... Ext: .....

E-mail: .....

REGISTRATION INFORMATION

Phone: 1-412-782-3383 or 1-888-236-9940
Fax: 1-866-500-9081
E-mail: info@aqi.org (for either conference)
Online: https://www.regonline.com/aqi
Websites: www.iso9000conference.com
www.leanandsixsigma.org
Mail: ISOLSS CONFERENCE
Four Camden Drive
Pittsburgh, PA 15215 USA

ISO 9000 CONFERENCE

Regular Attendee - Full Conference $995 until Feb. 5; $1095 after this date	$
Government or Groups of 5 or More $945 until Feb. 5; $1045 after this date	$
Co-Speaker; Presentation #: ..... $445 until Feb. 5; $495 after this date	$
ISO-WS1: ISO 9001:2015 Transition with Confidence; Lorri Hunt; Sunday, March 8 $645 until Feb. 5; $695 after this date	$
ISO-WS2: Select a Registrar, Train the Auditors, and Prepare the Workforce; Susan Moore & J. Powell; Sunday, March 8 $645 until Feb. 5; $695 after this date	$
ISO-WS3: Tools for Strategic Thinking and Envisioning; David Edgar; Sunday, March 8; $395 until Feb. 5; $495 after this date	$
ISO-WS4: ISO 9001: 2015 Revision-What is New? Jack West; Monday, March 9 For Conferees $95; for non-Conferees $195	$
ISO 9000 Speed Networking Monday, March 9	Yes / No

LEAN & SIX SIGMA CONFERENCE

Regular Attendee - Full Conference $945 until Feb. 5; $995 after this date	$
Government or Groups of 5 or More $895 until Feb. 5; $945 after this date	$
Co-Speaker; Presentation#: ..... $445 until Feb. 5; $495 after this date	$
LSS-WS1: Lean Project Management WS Terra Stern, Wednesday, March 11, 2015 For Conferees $95; for non-Conferees $195	$
LSS-WS2: Lean & Six Sigma Yellow Belt Certification; Don Johnston, Friday, March 13; $495 if registered by Feb. 5, 2015; $595 after this date. Registration with "A2015" code only.	$
LSS-WS3: LSS BB Training Essentials Based on the LSS-6001 Draft International Standard; Ken Feldman, Friday, March 13; $495 if registered by Feb. 5, 2015; $595 after this date. Registration with "A2015" code only.	$
LSS Speed Networking Wednesday, March 11	Yes / No

EARLY REGISTRATION GIFTS

For full-paying conferees only, if registered by February 5, 2015

ISO 9000 Conference (please select one)
☐ iPod Shuffle
☐ $50 ASQ Gift Certificate
☐ Tablet PC

LSS Conference (please select one)
☐ iPod Shuffle
☐ Tablet PC

ISO 9000 & LSS Conference Combined Gift
☐ Apple TV: If you registered to both conferences

S&H: Add $10 for S&H, with the exception of the ASQ Gift Certificates. The fee is waived for Government attendees.	$
TOTAL	$

PAYMENT INFORMATION

☐ AMEX ☐VISA ☐ MC ☐ Discover ☐ Check

Card No: .....

Expiration: ..... Verification #: .....

Name on Card: .....

Signature: .....

Street Address: .....

City: ..... State: .....

Zip: ..... Country: .....

Tel: ..... Ext: .....

For either the ISO 9000 World Conference and/or the Lean & Six Sigma World Conference, make checks payable to: "ISOLSS CONFERENCE"

To assure that the appropriate rooms are assigned, please indicate the parallel track you are likely to attend. You are free to move from one track to another. Note that only the parallel tracks are listed below.

ISO 9000 PARALLEL TRACKS

MONDAY EARLY AFTERNOON
☐ Track 3: What is New in ISO14001, ISO50001 ...
☐ Track 4: Regulated Industry Perspective
☐ Track 5: ISO 9001:2015 and Risk Based Thinking

MONDAY LATE AFTERNOON
☐ Track 6: Sector Applications of QM Standards
☐ Track 7: Case Studies in ISO 9001 and QMS
☐ Track 8: Customer Satisfaction through Innovation

TUESDAY EARLY MORNING
☐ Track 10: Organizational Transformation & Change
☐ Track 11: Quality/Process Improvement in Healthcare

TUESDAY LATE MORNING
☐ Track 12: Audits, Documentation, and Innovation
☐ Track 13: Rapid Improvement with QMS in Healthcare
☐ Track 14: Building a Multi-Cultural Quality System

TUESDAY EARLY AFTERNOON
☐ Track 15: Innovative QMS Tools for Performance
☐ Track 16: Leadership through Employee Engagement
☐ Track 17: HC Workshop

TUESDAY LATE AFTERNOON
☐ Track 18: Strategies for Leadership
☐ Track 19: Synergy between Lean & QMS

LSS PARALLEL TRACKS

WEDNESDAY EARLY AFTERNOON
☐ Track L3: Lean & Six Sigma and the Bottom Line
☐ Track L4: Employee Engagement in LSS Projects
☐ Track L5: Reach Your Full Potential with LSS

WEDNESDAY LATE AFTERNOON
☐ Track L6: Boost Your Lean & Six Sigma
☐ Track L7: Lean & Six Sigma in Defense & Military
☐ Track L8: Statistics without the Fear Factor

THURSDAY EARLY MORNING
☐ Track L10: LSS Applications in Oil, Gas, and Energy
☐ Track L11: Deployment Strategies for LSS
☐ Track L12: How to Avoid Pitfalls in LSS Projects

THURSDAY LATE MORNING
☐ Track L13: Lean Six Sigma Applications in Healthcare
☐ Track L14: Unique Applications of Lean & Six Sigma
☐ Track L15: Software Tools for Lean & Six Sigma

THURSDAY EARLY AFTERNOON
☐ Track L16: LSS Applications in Government /Services
☐ Track L17: Linking Voice of the Customer to LSS
☐ Track L18: Measurement & Analysis Methods for LSS

THURSDAY LATE AFTERNOON
☐ Track L19: Misconceptions & Pitfalls on DMAIC
☐ Track L20: Project Management + Stage Gate + Lean
☐ Track L21: Lean & Six Sigma Developmental Tools